

Terms and Conditions

The Terms and Conditions of this contract ("Terms of Service") govern the relationship between you and COLABORACION TECNICA COMERCIAL SA DE CV (hereinafter "TREDIBUS RETAIL", or "we") in regards to the access and use of our website and related services offered by TREDIBUS RETAIL (the "Service").

Terms of Service must be accepted prior to obtaining access and use of any TREDIBUS RETAIL website or related application platform. It is also required that you register, or have the TREDIBUS RETAIL system administrator register you and create a user account (an "Account") with which you might access the TREDIBUS RETAIL website and related services in accordance with the security profile, role, and contracted service plan.

The use or access to the service implies acceptance of Terms of Service. If you do not agree with these terms, do not use the website or the services. Use of service is null and void if used where prohibited.

If at any time you disagree with any of our Terms of Service, or any other policy in regards to the use of service, you must immediately refrain from using the service.

1. License.

1.1. License to use the service.

Subject to your acceptance and continued compliance with these Terms of Service and any other relevant TREDIBUS RETAIL policy, as well as the limitations set forth below, TREDIBUS RETAIL grants you a non-transferable, revocable and limited license in accordance with your contracted service plan, in order to access the Service and use it for your own non-commercial purposes. You agree not to use the Service for any other commercial purpose that is not duly specified in the conditions.

The following restrictions will apply to the use of the Service:

You will not use the Service to advertise, deliver or transmit any type of advertising to anyone, including chain letters, spam emails, or repetitive or misleading messages.

Login and Account Information

During the Account creation process you may be asked to select a password for your Account or you may also use other credentials to access the Account ("Login Information"). You will not share the Account or Login Information, nor will you allow any other person to access Your Account or do anything else that may harm the security of Your Account. In the event that you have knowledge or reasonable suspicion that a security breach has occurred, including, but not limited to, any loss, theft or unauthorized disclosure of Login Information, you must notify TREDIBUS RETAIL immediately at contacto@tredicom.com and modify your Login Information. You will be solely responsible for maintaining the confidentiality of your Account Information.

License Limitations

The license and account are subject to the type of plan contracted, to obtain information on the plans that the platform offers, please go to the platform plans and rates section, or request the information from the commercial area of TREDIBUS RETAIL service.

TREDIBUS RETAIL reserves the right to determine what conduct in its opinion contravenes the rules of use or does not conform to the purpose or spirit of these Terms of Service or the Service itself. TREDIBUS RETAIL reserves the right to take action accordingly, which may include terminating Your Account and prohibiting you from using the Service.

1.2. Suspension and Termination of the Account and the Service.

The service is subject to the type of plan that was contracted, the suspension will depend directly on the timely application of the amount indicated in accordance with the plan or service contract selected on the platform. In case of omitting service payment, the service and access will be suspended and the account information will be deleted within 30 calendar days, in case timely payment is not received.

TREDIBUS RETAIL may, without impairing other legal measures, with or without prior notice, limit, suspend, terminate, modify or delete accounts or access to the service or part of them if you breach, or TREDIBUS RETAIL suspects that you have breached any of these terms of service, or due to any illegal or inappropriate, real or alleged use of the service. You may lose your access credentials to the service as a result of the termination of your account.

TREDIBUS RETAIL reserves the right to terminate any account that has no fee covered or inactive plan coverage for 45 days.

2. User Content.

2.1. Content filtering.

TREDIBUS RETAIL does not assume any responsibility for the behavior of any user when submitting any User Content, nor does it assume any responsibility for the supervision of inappropriate content or behavior on the Service. We cannot filter, and therefore we do not filter or monitor all User Content. Your use of the Service is therefore at your own risk.

2.1.2. Responsible for your own content.

You are solely responsible for the information you post on, through or in relation to the Service and that you provide to third parties. TREDIBUS RETAIL may reject, refuse to publish or delete any User Content for any reason or no reason at all.

2.2. Your TREDIBUS RETAIL license.

Your license and access will depend directly on the type of plan or services contracted. Proper use will be the responsibility of you, the user(s), at TREDIBUS RETAIL we encourage users caring of passwords and access credentials, for this reason users must follow the rules established in the platform for creating their passwords. The disclosure or loss of credentials or passwords is the direct responsibility of the user.

3. Fees and conditions of purchase.

3.1. Payments and Fees.

In the website you can purchase a limited, personal, non-transferable license, which cannot be sub-licensed and can be revoked. The cost of the license is listed on the plans and rates written in the commercial documents of TREDIBUS RETAIL where you can consult them at any time, or request them from a commercial advisor. The plans offer different levels of access and features within our service.

You agree to pay all applicable fees and taxes based on the service plan you purchased, and for all services you (or anyone using your account) incurred.

TREDIBUS RETAIL may review the prices of the products and services offered through the Service at any time. YOU AGREE THAT TREDIBUS RETAIL IS NOT OBLIGATED TO MAKE REFUNDS FOR ANY REASON AND THAT YOU WILL NOT RECEIVE MONEY OR ANY OTHER COMPENSATION.

4. Chargebacks.

In the event that the client does not recognize a charge for TREDIBUS RETAIL system services, and disputes said charge, TREDIBUS RETAIL will return the amount of the charge in question, the account will be suspended and the client's services will be stopped in the system.

For our clients peace of mind, we will attempt to contact you using different means, so you may be presented with evidence of the request and acquisition of service.

In the event that the client accepts to resume service, a new service contract will be required to be processed by the commercial area, commercial area resources, or through the TREDIBUS RETAIL web portal, following the normal flow and processes of contracting / acquisition of a service plan, and your account will be reactivated.

5. Updates to the Service.

You understand that the Service is constantly evolving. TREDIBUS RETAIL may require you to accept updates to the Service. You acknowledge and agree that TREDIBUS RETAIL may update the Service, with or without prior notice.

6. Limitation of liability.

TREDIBUS RETAIL SHALL NOT BE LIABLE TO YOU FOR ANY INDIRECT, SECONDARY, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR SIMILAR DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES FROM LOSS OF EARNINGS, LOST PROFIT OR LOST INTEREST, DATA LOSS, BUSINESS INTERRUPTION, OR INTANGIBLE LOSSES (REGARDLESS OF THE WAY IN WHICH THEY ARE QUALIFIED), DERIVED FROM OR RELATED IN ANY WAY TO THESE TERMS OF SERVICE OR THE SERVICE ITSELF, AND REGARDLESS OF WHETHER THEY ARE BASED ON A CONTRACT, AN EXTRACTIONAL ILLEGAL ACT, OR ANY ACTS CONSIDERED UNDER ANOTHER LEGAL THEORY, AND REGARDLESS IF TREDIBUS RETAIL HAS BEEN ADVISED OF THE POSSIBILITY OF THESE DAMAGES OR NOT. TREDIBUS RETAIL WILL ONLY BE LIABLE TO YOU FOR THE AVAILABILITY OF THE CONTRACTED SERVICE AND THE AMOUNT CORRESPONDING TO THE SELECTED PLAN ONLY IN THE EVENT THAT THE SERVICE IS NOT AVAILABLE EITHER FUNCTIONALLY OR TECHNOLOGICALLY ACCORDING TO YOUR CONTRACTED PLAN OR LICENSE.

7. General provisions.

7.1. Complementary policies.

TREDIBUS RETAIL may publish additional policies in relation to specific services such as forums, contests or loyalty programs. Your right to use these services will be subject to these specific policies and these Terms of Service.

7.2. Notifications.

Notifications may be made through publications on the TREDIBUS RETAIL system page, by email from contacto@tredicom.com or through any other means of communication or contact information that you have provided us.

7.3. Force Majeure.

TREDIBUS RETAIL will not be responsible for any delay or non-compliance as a result of causes beyond the reasonable control of TREDIBUS RETAIL including, among others, any non-compliance due to unforeseen circumstances or beyond the control of TREDIBUS RETAIL, such as acts of God, war, terrorism, embargoes, actions by civil or military authorities, fire, flood, accident, strike, or lack of transportation means, fuel, energy, labor, or materials.

7.4. Your account information.

By using this Service, you agree to this Policy and the processing of your data and information, including your personal information, as described here. If you do not agree to these terms, do not use the Service.

If you have any concerns or questions, please use the information in the data we collect about you section and complementary this Policy to contact us.

8. Information and data we collect about you.

We may collect the following information and data about you:

Contact information such as name and email address.

Username and password.

Employment information (name, company, position, email address, phone number).

8.1. How We Use Your Information.

Mainly, TREDIBUS RETAIL uses your information to: create your user account, offer you Services, improve our Service, contact you, carry out promotional and research activities and prepare reports for internal use.

8.2. Advertising.

We may place advertisements on our services and elsewhere, both ourselves and with the help of our business partners, and collect data and information about you and your service. This includes the visualization and interaction with the ads, so we can activate, show and optimize the promotional information and the ads that we think you may consider relevant based on the service provided.

8.3. Access, updating and deletion of your information.

Upon request, we will provide you with information about whether we retain any personal information about you. If your personal information changes, or if you no longer wish to use our Services, you can correct, update or delete inaccuracies or delete your personal information by making the change directly in your account or by contacting us.

We will respond to your request for access within a reasonable period of time.

8.4. Data retention.

We retain your information for as long as your account is active or as necessary to provide you Services that you request. We will also retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

We will respond to your request for access within a reasonable period of time.

I Accept Terms and Conditions of Service

Company / Account Holder

Name, Position, Signature

Monterrey, México ____ / ____ / ____

